



TIME TESTED. TESTING IMPROVED.

August 19, 2009

Ms. Andrea Altenkirch

Dear Andrea:

I would like to thank you again for testing our e-learning courseware. Your excellent work has helped to build our confidence in the overall quality of the materials while at the same time locating some important opportunities for improvement. We especially appreciate your attention to detail, not only in the testing work itself, but also in the meticulous reporting of results.

In addition, thanks for locating the problems in my book, *Advanced Software Testing*. Your comments have helped me improve the subsequent printings of the book.

Because of the excellent work you've done on these two items, I'm happy to recommend you as a tester to other organizations. Please feel free to use this letter for that purpose.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Rex Black', with a long, sweeping underline.

Rex Black
President